## Domains and Standards Version 1.5

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Standards and Measures Version 1.5

Standard 1.1: Participate in or lead a collaborative process resulting in a comprehensive community health assessment.

1.1.1S: A state partnership that develops a comprehensive state Community Health Assessment (CHA) of the population served by the health department.
1.1.1T/L: A Tribal/local partnership that develops a comprehensive Community Health Assessment (CHA) of the population served by the health department.
1.1.2S: A state level community health assessment.
1.1.2T/L: A Tribal/local community health assessment.
1.1.3A: Accessibility of community health assessment to agencies, organizations, and the general public.

Standard 1.2: Collect & maintain reliable, comparable, & valid data that provide information on conditions of public health importance & on the health status of the population.

1.2.1A: 24/7 surveillance system or set of program surveillance systems.
1.2.2A: Communication with surveillance sites.
1.2.3A: Collect primary data concerning health.
1.2.4S: Data provided to Tribal and local health departments located in the state.
1.2.4T/L: Data provided to the state health department and Tribal health departments in the jurisdiction the local health department is authorized to serve.
1.2.4T: Data provided to the state health department and to local health departments.

Standard 1.3: Analyze PH data to identify trends in health problems, environmental public health hazards, and social & economic factors that affect the public’s health.

1.3.1A: Data analyzed & public health conclusions drawn.
1.3.2S: Statewide public health data and their analysis provided to various audiences on a variety of public health issues.
1.3.2T/L: Public health data provided to various audiences on a variety of public health issues.
1.3.2T: Public health data provided to the Tribal community on a variety of public health issues.
1.3.3A: Reliable, comparable, & valid data on public health issues and public health problems & environmental public health hazards.

Standard 1.4: Provide & use the results of health data analyses to develop recommendations regarding PH policies, processes, programs, or interventions.

1.4.1A: Data used to recommend and inform public health policy, processes, programs, or interventions.
1.4.2S: Statewide summaries or fact sheets of data to support health improvement planning processes at the state level.
1.4.2T/L: Tribal/community summaries or fact sheets of data to support health improvement planning processes at the Tribal or local level.
1.4.3S: Support provided to Tribal and local health departments in the state concerning the development and use of summaries of community data.

Standard 2.1: Conduct timely investigations of health problems and environmental public health hazards.

2.1.1A: Protocols for investigation process.
2.1.2S: Capacity to conduct & support investigations of infectious diseases simultaneously.
2.1.2T/L: Capacity to conduct an investigation of an infectious diseases.
2.1.3A: Capacity to conduct investigations of non-infectious health problems, environmental, &/or occupational public health hazards.
2.1.4A: Collaborative work through established governmental and community partnerships on investigations of reportable diseases, disease outbreaks, and environmental public health issues.
2.1.5A: Monitored timely reporting of notifiable/reportable disease, lab test results, & investigation results.
2.1.6S: Consultation, technical assistance, &/or information provided to Tribal and local health departments in the state regarding the management of disease outbreaks and environmental public health hazards.

Standard 2.2: Contain/mitigate health problems & environmental public health hazards.

2.2.1A: Protocols for containment/mitigation of public health problems & environmental public health hazards.
2.2.2A: A process for determining when an All Hazards Emergency Operations Plan (EOP) will be implemented.
2.2.3A: Complete After Action Reports (AAR).

Standard 2.3: Ensure access to laboratory & epidemiological/environmental public health expertise & capacity to investigate & contain/mitigate public health problems & environmental public health hazards.

2.3.1A: Provisions for the health department’s 24/7 emergency access to epidemiological & environmental public health resources resources capable of providing rapid detection, investigation & containment/mitigation of PH problems & EH hazards.
2.3.2A: 24/7 access to laboratory resources capable of providing rapid detection, investigation & containment of public health problems & environmental public health hazards.
2.3.3A: Access to laboratory & other support personnel & infrastructure capable of providing surge capacity.
2.3.4A: Collaboration among Tribal, state, and local health departments to build capacity and share resources to address Tribal, state, and local efforts to provide rapid detection, investigation, & containment/mitigation of PH problems & EH hazards.

Standard 2.4: Maintain a plan with policies & procedures for urgent & non-urgent communications.

2.4.1A: Written protocols for urgent 24/7 communications.
2.4.2A: A system to receive & provide urgent and non-urgent health alerts & to coordinate an appropriate PH response.
2.4.3A: Timely communication provided to the general public during public health emergencies.
2.4.4S: Consultation & technical assistance provided to Tribal & local health departments on the accuracy & clarity of public health information associated with a public health emergency.

Standard 3.1: Provide education & health promotion policies, programs, processes & interventions to support prevention & wellness.

3.1.1A: Information provided to the public on protecting their health.
3.1.2A: Health promotion strategies to mitigate preventable health conditions.
3.1.3A: Efforts to specifically address factors that contribute to specific populations’ higher health risks & poorer health outcomes.

Standard 3.2: Provide information on public health issues and public health functions through multiple methods to a variety of audiences.

3.2.1A: Information on PH mission, roles, processes, programs & interventions to improve the public’s health provided to the public.
3.2.2A: Organizational branding strategy.
3.2.3A: Communication procedures to provide information outside the health department.
3.2.4A: Risk communication plan.
3.2.5A: Information available to the public through a variety of methods.
3.2.6A: Accessible, accurate, actionable & current information provided in culturally sensitive and linguistically appropriate formats for target populations served by the health department.

Standard 4.1: Engage with the public health system & the community in identifying & addressing health problems through collaborative processes.

4.1.1A: Establishment & engagement & active participation in a comprehensive community partnership &/or coalition; or active participation in several partnerships or coalitions to address specific PH issues or populations.
4.1.2A: Technical assistance provided to Tribal and local health departments &/or public health system partners regarding methods for engaging with the community.
4.1.3A: Stakeholders & partners linked to technical assistance regarding methods of engaging with the community.

Standard 4.2: Promote the community’s understanding of & support for policies & strategies that will improve the public’s health.

4.2.1A: Engagement w/the community about policies &/or strategies that will promote the public’s health.
4.2.2A: Engagement w/governing entities, advisory boards & elected officials about policies & strategies that will promote the public’s health.

Standard 5.1: Serve as a primary & expert resource for establishing & maintaining public health policies, practices, and capacity.

5.1.1A: The monitoring & tracking of PH issues that are being discussed by individuals & entities that set policies & practices that impact on public health.
5.1.2A: Engagement in activities that contribute to the development &/or modification of policy that impacts public health.
5.1.3A: Informed governing entities, elected officials, & the public of potential PH impacts from intended & unintended, from current &/or proposed policies.

Standard 5.2: Conduct a comprehensive planning process resulting in a Tribal/state/community health improvement plan.

5.2.1A: A process to develop a state health improvement plan (SHIP).
5.2.1T/L: A process to develop a community health improvement plan (CHIP).
5.2.2S: SHIP adopted as a result of the health improvement planning process.
5.2.2T/L: CHIP adopted as a result of the community health improvement planning process.
5.2.3A: CHIP adopted as a result of the health improvement planning process.
5.2.4A: Elements & strategies of the health improvement plan implemented in partnership with others.
5.2.4S: Monitor & revise as needed, the strategies in the health improvement plan in collaboration with board participation from stakeholders & partners.
Standard 5.3: Develop & implement a department organizational strategic plan.

5.3.1A: Department strategic planning process

5.3.2A: Adopted department strategic plan

5.3.3A: Implemented department strategic plan

Standard 5.4: Maintain an All Hazards emergency operations plan.

5.4.1A: Process for the development & maintenance of an All Hazards Emergency Operations Plan (EOP)

5.4.2A: Public health emergency operations plan (EOP)

Standard 6.1: Review existing laws & work w/governing entities & elected/appointed officials to update as needed.

6.1.1A: Laws reviewed in order to determine the need for revisions

6.1.2A: Information provided to the governing entity & elected/appointed officials concerning needed updates/amendments to current laws &/or proposed new laws

Standard 6.2: Educate individuals & organizations on the meaning, purpose, & benefit of public health laws & how to comply.

6.2.1A: Department knowledge maintained & public health laws applied in a consistent manner

6.2.2A: Laws & permit/license application requirements are accessible to the public

6.2.3A: Information or education to regulated entities regarding their responsibilities & methods to achieve full compliance with public health related laws

Standard 6.3: Conduct & monitor public health enforcement activities & coordinate notification of violations among appropriate agencies.

6.3.1A: Written procedures & protocols for conducting enforcement actions

6.3.2A: Inspection activities of regulated entities conducted and monitored according to mandated frequency &/or a risk analysis method that guides the frequency & scheduling of inspections of regulated entities

6.3.3A: Procedures & protocols followed for both routine and emergency situations requiring enforcement activities & complaint follow-up

6.3.4A: Patterns or trends identified in compliance from enforcement activities and complaints

6.3.5A: Coordinated notification of violations to the public, when required, & coordinated sharing of information among appropriate agencies about enforcement activities, follow-up activities, and trends or patterns

Standard 7.1: Assess health care service capacity & access to health care services.

7.1.3A: Process to assess the availability of health care services

7.1.4A: Identification of populations who experience barriers to health care services identified

7.1.5A: Identification of gaps in access to health care services and barriers to the receipt of health care services identified

Standard 7.2: Identify & implement strategies to improve access to health care services.

7.2.1A: Process to develop strategies to improve access to health care services

7.2.2A: Implemented strategies to increase access to health care services

7.2.3A: Implemented culturally competent initiatives to increase access to health care services for those who may experience barriers due to cultural language, or literacy differences

Standard 8.1: Encourage the development of a sufficient number of qualified public health workers.

8.1.1A: Relationship & collaboration with educational programs that promote the development of future public health workers

8.1.1TA: Relationships & other collaborations that promote the development of future public health workers

Standard 8.2: Ensure a competent workforce through the assessment of staff competencies, the provision of individual training & professional development, & the provision of a supportive work environment.

8.2.1A: Workforce development strategies

8.2.2A: A competent health department workforce

8.2.3A: Professional & career development for all staff

8.2.4A: Work environment is supportive to the workforce

8.2.5A: Consultation &/or technical assistance provided to Tribal and local health departments regarding evidence-based &/or promising practices in the development of workforce capacity, training, and continuing education

Standard 9.1: Use a performance management system to monitor achievement of organizational objectives.

9.1.1A: Staff at all organizational levels engaged in establishing and updating a performance management system

9.1.2A: Performance management policy/system.

9.1.3A: Implemented performance management system

9.1.4A: Implemented systematic process for assessing customer satisfaction with health department services

9.1.5A: Opportunities provided to staff for involvement in the department's performance management

9.1.6A: Technical assistance &/or training provided on performance management to Tribal and local health departments

Standard 9.2: Develop & implement quality improvement processes integrated into organizational practice, programs, processes, & interventions.

9.2.1A: Established quality improvement program based on organizational policies & direction

9.2.2A: Implemented quality improvement activities

Standard 10.1: Identify & use the best available evidence for making informed public health practice decisions.

10.1.1A: Applicable evidence-based &/or promising practices identified and used when implementing new or revised processes, programs, &/or interventions

10.1.2A: Fostered innovation in practice and research

Standard 10.2: Promote understanding & use of the current body of research results, evaluations & evidence-based practices w/appropriate audiences.

10.2.1A: Protection of human subjects when the health department is involved in or supports research activities

10.2.2A: Access to expertise to analyze current research and its public health implications

10.2.3A: Communicated research findings, including public health implications

10.2.4A: Consultation or technical assistance provided to Tribal and local health departments and other public health system partners in applying relevant research results, evidence-based &/or promising practices

10.2.5A: Technical assistance provided to state health department, local health departments, and other public health system partners in applying relevant research results, evidence-based &/or promising practices

Standard 11.1: Develop & maintain an operational infrastructure to support the performance of public health functions.

11.1.1A: Policies & procedures regarding health department operations, reviewed regularly, & accessible to staff

11.1.2A: Written agreements with entities from which the health department purchases, or to which the health department delegates, services, processes, programs, and/or interventions

11.1.3A: Policies regarding confidentiality, including applicable HIPAA requirements

11.1.4A: Policies, processes, programs, and interventions provided that are socially, culturally, and linguistically appropriate to specific populations with higher health risks and poorer health outcomes

11.1.5A: A human resources function

11.1.6A: Information management function that supports the health department's mission and workforce by providing infrastructure for data storage, protection, and management; and data analysis and reporting

11.1.7A: Facilities that are clean, safe, accessible, and secure

Standard 11.2: Establish effective financial management system.

11.2.1A: Financial and programmatic oversight of grants and contracts

11.2.2A: Written agreements with entities from which the health department purchases, or to which the health department delegates, services, processes, programs, and/or interventions

11.2.3A: Financial management systems

11.2.4A: Resources sought to support agency infrastructure and processes, programs, and interventions

Standard 11.3: Maintain current operational definitions & statements of public health roles, responsibilities & authorities.

11.3.1A: Mandated public health operations, programs, and services provided

11.3.2A: Operational definitions &/or statements of the public health governing entity's roles & responsibilities

Standard 11.4: Provide information to the governing entity regarding PH & the official responsibilities of the HD & of the governing entity.

11.4.1A: Communication with the governing entity regarding the responsibilities of the public health department and of the responsibilities of the governing entity

11.4.2A: Actions taken by the governing entity tracked and reviewed

11.4.3A: Communication with the governing entity about department performance assessment and improvement

Standard 12.1: Encourage the governing entity's engagement in the public health department's overall obligations & responsibilities.

12.1.1A: Information provided to the governing entity about important public health issues facing the community, the health department, &/or the reelection of the health department

12.1.2A: Actions taken by the governing entity tracked and reviewed

Standard 12.2: Provide technical assistance to state health department, local health departments, and other public health system partners in applying relevant research results, evidence-based &/or promising practices.

12.2.1A: Fostered innovation in practice and research

12.2.2A: Applicable evidence-based &/or promising practices identified and used when implementing new or revised processes, programs, &/or interventions

12.2.3A: Fostered innovation in practice and research

12.2.4A: Applicable evidence-based &/or promising practices identified and used when implementing new or revised processes, programs, &/or interventions