

## Domains and Standards Version 1.5

DOMAINS	STANDARDS
<b>Domain 1:</b> Conduct & Disseminate Assessments Focused on Population Health Status & Public Health Issues Facing the Community	<p><b>1.1:</b> Participate in or Lead a Collaborative Process Resulting in a Comprehensive Community Health Assessment.</p> <p><b>1.2:</b> Collect &amp; Maintain Reliable, Comparable, and Valid Data that Provide Information on Conditions of Public Health Importance &amp; On the Health Status on the Population.</p> <p><b>1.3:</b> Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards &amp; Social and Economic Factors that Affect the Public's Health.</p> <p><b>1.4:</b> Provide &amp; Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions.</p>
<b>Domain 2:</b> Investigate Health Problems & Environmental Public Health Hazards to Protect the Community	<p><b>2.1:</b> Conduct Timely Investigations of Health Problems &amp; Environmental Public Health Hazards.</p> <p><b>2.2:</b> Contain/Mitigate Health Problems &amp; Environmental Public Health Hazards.</p> <p><b>2.3:</b> Ensure Access to Laboratory &amp; Epidemiologic /Environmental Public Health Expertise &amp; Capacity to Investigate &amp; Contain/Mitigate Public Health Problems &amp; Environmental Public Health Hazards.</p> <p><b>2.4:</b> Maintain a Plan with Policies &amp; Procedures for Urgent &amp; Non-Urgent Communications.</p>
<b>Domain 3:</b> Inform and Educate about Public Health Issues and Functions	<p><b>3.1:</b> Provide Health Education &amp; Health Promotion Policies, Programs, Processes, &amp; Interventions to Support Prevention &amp; Wellness.</p> <p><b>3.2:</b> Provide Information on Public Health Issues &amp; Public Health Functions through Multiple Methods to a Variety of Audiences.</p>
<b>Domain 4:</b> Engage with the Community to Identify and Address Health Problems	<p><b>4.1:</b> Engage with the Public Health System &amp; the Community in Identifying &amp; Addressing Health Problems through Collaborative Processes.</p> <p><b>4.2:</b> Promote the Community's Understanding of and Support for Policies &amp; Strategies that will Improve the Public's Health.</p>
<b>Domain 5:</b> Develop Public Health Policies and Plans	<p><b>5.1:</b> Serve as a Primary &amp; Expert Resource for Establishing &amp; Maintaining Public Health, Policies, Practices, &amp; Capacity.</p> <p><b>5.2:</b> Conduct a Comprehensive Planning Process Resulting in a Tribal/State/Community Health Improvement Plan.</p> <p><b>5.3:</b> Develop &amp; Implement a Health Department Organizational Strategic Plan.</p> <p><b>5.4:</b> Maintain an All Hazards Emergency Operations Plan.</p>
<b>Domain 6:</b> Enforce Public Health Laws	<p><b>6.1:</b> Review Existing Laws &amp; Work with Governing Entities &amp; Elected/Appointed Officials to Update as Needed.</p> <p><b>6.2:</b> Educate Individuals &amp; Organizations on the Meaning, Purpose &amp; Benefit of Public Health Laws and How to Comply.</p> <p><b>6.3:</b> Conduct &amp; Monitor Public Health Enforcement Activities &amp; Coordinate Notification of Violations among Appropriate Agencies.</p>
<b>Domain 7:</b> Promote Strategies to Improve Access to Health Care	<p><b>7.1:</b> Assess Health Care Service Capacity &amp; Access to Health Care Services.</p> <p><b>7.2:</b> Identify &amp; Implement Strategies to Improve Access to Health Care Services.</p>
<b>Domain 8:</b> Maintain a Competent Public Health Workforce	<p><b>8.1:</b> Encourage the Development of a Sufficient Number of Qualified Public Health Workers.</p> <p><b>8.2:</b> Ensure a Competent Workforce through Assessment of Staff Competencies, the Provision of Individual Training &amp; Professional Development, &amp; the Provision of Supportive Work Environment.</p>
<b>Domain 9:</b> Evaluate and Continuously Improve Processes, Programs, and Interventions	<p><b>9.1:</b> Use a Performance Management System to Monitor Achievement of Organizational Objectives.</p> <p><b>9.2:</b> Develop &amp; Implement Quality Improvement Processes integrated Into Organizational Practice, Programs, Processes, &amp; Interventions.</p>
<b>Domain 10:</b> Contribute to and Apply the Evidence Base of Public Health	<p><b>10.1:</b> Identify &amp; Use the Best Available Evidence for Making Informed Public Health Practice Decisions.</p> <p><b>10.2:</b> Promote Understanding &amp; Use of the Current Body of Research, Results, Evaluations, &amp; Evidence-based Practices with Appropriate Audiences.</p>
<b>Domain 11:</b> Maintain Administrative and Management Capacity	<p><b>11.1:</b> Develop &amp; Maintain an Operational Infrastructure to Support the Performance of Public Health Functions.</p> <p><b>11.2:</b> Establish Effective Financial Management Systems.</p>
<b>Domain 12:</b> Maintain Capacity to Engage the Public Health Governing Entity	<p><b>12.1:</b> Maintain Current Operational Definitions &amp; Statements of the Public Health Roles, Responsibilities, &amp; Authorities.</p> <p><b>12.2:</b> Provide Information to the Governing Entity Regarding Public Health &amp; the Official Responsibilities of the Health Department &amp; of the Governing Entity.</p> <p><b>12.3:</b> Encourage the Governing Entity's Engagement in the Public Health Department's Overall Obligations &amp; Responsibilities.</p>

## Standards and Measures Version 1.5

<p><b>Standard 1.1:</b> Participate in or lead a collaborative process resulting in a comprehensive community health assessment.</p>	<p><b>1.1.1S:</b> A state partnership that develops a comprehensive state Community Health Assessment (CHA) of the population served by the state  <b>1.1.1T/L:</b> Tribal/local partnership that develops a comprehensive Community Health Assessment (CHA) of the population served by the health department  <b>1.1.2S:</b> A state level community health assessment  <b>1.1.2T/L:</b> A Tribal/local community health assessment  <b>1.1.3A:</b> Accessibility of community health assessment to agencies, organizations, and the general public</p>
<p><b>Standard 1.2:</b> Collect &amp; maintain reliable, comparable, &amp; valid data that provide information on conditions of public health importance &amp; on the health status of the population.</p>	<p><b>1.2.1A:</b> 24/7 surveillance system or set of program surveillance systems  <b>1.2.2A:</b> Communication with surveillance sites  <b>1.2.3A:</b> Collect primary data concerning health  <b>1.2.4S:</b> Data provided to Tribal and local health departments located in the state  <b>1.2.4L:</b> Data provided to the state health department and Tribal health departments in the jurisdiction the local health department is authorized to serve  <b>1.2.4T:</b> Data provided to the state health department and to local health departments</p>
<p><b>Standard 1.3:</b> Analyze PH data to identify trends in health problems, environmental public health hazards, and social &amp; economic factors that affect the public's health.</p>	<p><b>1.3.1A:</b> Data analyzed &amp; public health conclusions drawn  <b>1.3.2S:</b> Statewide public health data and their analysis provided to various audiences on a variety of public health issues  <b>1.3.2L:</b> Public health data provided to various audiences on a variety of public health issues  <b>1.3.2T:</b> Public health data provided to the Tribal community on a variety of public health issues</p>
<p><b>Standard 1.4:</b> Provide &amp; use the results of health data analysis to develop recommendations regarding PH policies, processes, programs, or interventions.</p>	<p><b>1.4.1A:</b> Data used to recommend and inform public health policy, processes, programs, &amp;/or interventions  <b>1.4.2S:</b> Statewide summaries or fact sheets of data to support health improvement planning processes at the state level  <b>1.4.2T/L:</b> Tribal/community summaries or fact sheets of data to support health improvement planning processes at the Tribal or local level  <b>1.4.3S:</b> Support provided to Tribal and local health departments in the state concerning the development and use of summaries of community data</p>
<p><b>Standard 2.1:</b> Conduct timely investigations of health problems and environmental public health hazards.</p>	<p><b>2.1.1A:</b> Protocols for investigation process  <b>2.1.2S:</b> Capacity to conduct &amp;/or support investigations of infectious diseases simultaneously  <b>2.1.2T/L:</b> Capacity to conduct an investigation of an infectious diseases  <b>2.1.3A:</b> Capacity to conduct investigations of non-infectious health problems, environmental, &amp;/or occupational public health hazards  <b>2.1.4A:</b> Collaborative work through established governmental and community partnerships on investigations of reportable diseases, disease outbreaks, and environmental public health issues  <b>2.1.5A:</b> Monitored timely reporting of notifiable/reportable disease, lab test results, &amp; investigation results  <b>2.1.6S:</b> Consultation, technical assistance, &amp;/or information provided to Tribal and local health departments in the state regarding the management of disease outbreaks and environmental public health hazards</p>
<p><b>Standard 2.2:</b> Contain/mitigate health problems &amp; environmental public health hazards.</p>	<p><b>2.2.1A:</b> Protocols for containment/mitigation of public health problems &amp; environmental public health hazards.  <b>2.2.2A:</b> A process for determining when an All Hazards Emergency Operations Plan (EOP) will be implemented  <b>2.2.3A:</b> Complete After Action Reports (AAR)</p>
<p><b>Standard 2.3:</b> Ensure access to laboratory &amp; epidemiological/environmental public health expertise &amp; capacity to investigate &amp; contain/mitigate public health problems &amp; environmental public health hazards.</p>	<p><b>2.3.1A:</b> Provisions for the health department's 24/7 emergency access to epidemiological &amp; environmental public health resources capable of providing rapid detection, investigation &amp; containment/mitigation of PH problems &amp; EH hazards  <b>2.3.2A:</b> 24/7 access to laboratory resources capable of providing rapid detection, investigation &amp; containment of public health problems &amp; environmental public health hazards  <b>2.3.3A:</b> Access to laboratory &amp; other support personnel &amp; infrastructure capable of providing surge capacity  <b>2.3.4A:</b> Collaboration among Tribal, state, and local health departments to build capacity and share resources to address Tribal, state, and local efforts to provide rapid detection, investigation, and containment/mitigation of PH problems &amp; EH hazards</p>
<p><b>Standard 2.4:</b> Maintain a plan with policies &amp; procedures for urgent &amp; non-urgent communications.</p>	<p><b>2.4.1A:</b> Written protocols for urgent 24/7 communications  <b>2.4.2A:</b> A system to receive &amp; provide urgent and non-urgent health alerts &amp; to coordinate an appropriate PH response  <b>2.4.3A:</b> Timely communication provided to the general public during public health emergencies  <b>2.4.4S:</b> Consultation &amp; technical assistance provided to Tribal &amp; local health departments on the accuracy &amp; clarity of public health information associated with a public health emergency</p>
<p><b>Standard 3.1:</b> Provide health education &amp; health promotion policies, programs, processes &amp; interventions to support prevention &amp; wellness.</p>	<p><b>3.1.1A:</b> Information provided to the public on protecting their health  <b>3.1.2A:</b> Health promotion strategies to mitigate preventable health conditions  <b>3.1.3A:</b> Efforts to specifically address factors that contribute to specific populations' higher health risks &amp; poorer health outcomes</p>
<p><b>Standard 3.2:</b> Provide information on public health issues and public health functions through multiple methods to a variety of audiences.</p>	<p><b>3.2.1A:</b> Information on PH mission, roles, processes, programs &amp; interventions to improve the public's health provided to the public  <b>3.2.2A:</b> Organizational branding strategy  <b>3.2.3A:</b> Communication procedures to provide information outside the health department  <b>3.2.4A:</b> Risk communication plan  <b>3.2.5A:</b> Information available to the public through a variety of methods  <b>3.2.6A:</b> Accessible, accurate, actionable &amp; current information provided in culturally sensitive and linguistically appropriate formats for target populations served by the health department</p>
<p><b>Standard 4.1:</b> Engage with the public health system &amp; the community in identifying &amp; addressing health problems through collaborative processes.</p>	<p><b>4.1.1A:</b> Establishment &amp;/or engagement &amp; active participation in a comprehensive community partnership &amp;/or coalition; or active participation in several partnerships or coalitions to address specific PH issues or populations  <b>4.1.2S:</b> Technical assistance provided to Tribal and local health departments &amp;/or public health system partners regarding methods for engaging with the community  <b>4.1.2T/L:</b> Stakeholders &amp; partners linked to technical assistance regarding methods of engaging w/the community</p>
<p><b>Standard 4.2:</b> Promote the community's understanding of and support for policies &amp; strategies that will improve the public's health.</p>	<p><b>4.2.1A:</b> Engagement w/the community about policies &amp;/or strategies that will promote the public's health  <b>4.2.2A:</b> Engagement w/ governing entities, advisory boards &amp; elected officials about policies &amp;/or strategies that will promote the public's health</p>
<p><b>Standard 5.1:</b> Serve as a primary &amp; expert resource for establishing &amp; maintaining public health policies, practices, and capacity.</p>	<p><b>5.1.1A:</b> The monitoring &amp; tracking of PH issues that are being discussed by individuals &amp; entities that set policies &amp; practices that impact on public health  <b>5.1.2A:</b> Engagement in activities that contribute to the development &amp;/or modification of policy that impacts public health  <b>5.1.3A:</b> Informed governing entities, elected officials, &amp;/or the public of potential PH impacts from intended &amp; unintended, from current &amp;/or proposed policies</p>
<p><b>Standard 5.2:</b> Conduct a comprehensive planning process resulting in a Tribal/state/community health improvement plan.</p>	<p><b>5.2.1S:</b> A process to develop a state health improvement plan (SHIP)  <b>5.2.1L:</b> A process to develop a community health improvement plan (CHIP)  <b>5.2.1T:</b> A process to develop a Tribal community health improvement plan (T-CHIP)  <b>5.2.2S:</b> SHIP adopted as a result of the health improvement planning process  <b>5.2.2L:</b> CHIP adopted as a result of the community health improvement planning process  <b>5.2.2T:</b> T-CHIP adopted as a result of the health improvement planning process  <b>5.2.3A:</b> Elements &amp; strategies of the health improvement plan implemented in partnership with others  <b>5.2.4A:</b> Monitor &amp; revise as needed, the strategies in the health improvement plan in collaboration with board participation from stakeholders &amp; partners</p>

<b>Standard 5.3:</b> Develop & implement a health department organizational strategic plan.	<b>5.3.1A:</b> Department strategic planning process <b>5.3.2A:</b> Adopted department strategic plan <b>5.3.3A:</b> Implemented department strategic plan
<b>Standard 5.4:</b> Maintain an all hazards emergency operations plan.	<b>5.4.1A:</b> Process for the development & maintenance of an All Hazards Emergency Operations Plan (EOP) <b>5.4.2A:</b> Public health emergency operations plan (EOP)
<b>Standard 6.1:</b> Review existing laws & work w/governing entities & elected/ appointed officials to update as needed.	<b>6.1.1A:</b> Laws reviewed in order to determine the need for revisions <b>6.1.2A:</b> Information provided to the governing entity &/or elected/appointed officials concerning needed updates/amendments to current laws &/or proposed new laws
<b>Standard 6.2:</b> Educate individuals & organizations on the meaning, pupose, & benefit of public health laws & how to comply.	<b>6.2.1A:</b> Department knowledge maintained & public health laws applied in a consistent manner <b>6.2.2A:</b> Laws & permit/license application requirements are accessible to the public <b>6.2.3A:</b> Information or education to regulated entities regarding their responsibilities & methods to achieve full compliance with public health related laws
<b>Standard 6.3:</b> Conduct and monitor public health enforcement activities and coordinate notification of violations among appropriate agencies.	<b>6.3.1A:</b> Written procedures and protocols for conducting enforcement actions <b>6.3.2A:</b> Inspection activities of regulated entities conducted and monitored according to mandated frequency &/or a risk analysis method that guides the frequency & scheduling of inspections of regulated entities <b>6.3.3A:</b> Procedures & protocols followed for both routine and emergency situations requiring enforcement activities & complaint follow-up <b>6.3.4A:</b> Patterns or trends identified in compliance from enforcement activities and complaints <b>6.3.5A:</b> Coordinated notification of violations to the public, when required, & coordinated sharing of information among appropriate agencies about enforcement activities, follow-up activities, and trends or patterns
<b>Standard 7.1:</b> Assess health care service capacity & access to health care services.	<b>7.1.1A:</b> Process to assess the availability of health care services <b>7.1.2A:</b> Identification of populations who experience barriers to health care services identified <b>7.1.3A:</b> Identification of gaps in access to health care services and barriers to the receipt of health care services identified
<b>Standard 7.2:</b> Identify & implement strategies to improve access to health care services.	<b>7.2.1A:</b> Process to develop strategies to improve access to health care services <b>7.2.2A:</b> Implemented strategies to increase access to health care services <b>7.2.3A:</b> Implemented culturally competent initiatives to increase access to health care services for those who may experience barriers due to cultural language, or literacy differences
<b>Standard 8.1:</b> Encourage the development of a sufficient number of qualified public health workers.	<b>8.1.1S:</b> Relationship & collaboration with educational programs that promote the development of future public health workers <b>8.1.1TL:</b> Relationships &/or collaborations that promote the development of future public health workers
<b>Standard 8.2:</b> Ensure a competent workforce through the assessment of staff competencies, the provision of individual training & professional development, & the provision of a supportive work environment.	<b>8.2.1A:</b> Workforce development strategies <b>8.2.2A:</b> A competent health department workforce <b>8.2.3A:</b> Professional & career development for all staff <b>8.2.4A:</b> Work environment tat is supportive to the workforce <b>8.2.5S:</b> Consultation &/or technical assistance provided to Tribal and local health departments regarding evidence-based &/or promising practices in the development of workforce capacity, training, and continuing education
<b>Standard 9.1:</b> Use a performance management system to monitor achievement of organizational objectives.	<b>9.1.1A:</b> Staff at all organizational levels engaged in establishing and/or updating a performance management system <b>9.1.2A:</b> Performance management policy/system. <b>9.1.3A:</b> Implemented performance management system <b>9.1.4A:</b> Implemented systematic process for assessing customer satisfaction with health department services <b>9.1.5A:</b> Opportunities provided to staff for involvement in the department's performance management <b>9.1.6S:</b> Technical assistance &/or training provided on performance management to Tribal and local health departments
<b>Standard 9.2:</b> Develop & implement quality improvement processes integrated into organizational practice, programs, processes, & interventions.	<b>9.2.1A:</b> Established quality improvement program based on organizational policies & direction <b>9.2.2A:</b> Implemented quality improvement activities
<b>Standard 10.1:</b> Identify & use the best available evidence for making informed public health practice decisions.	<b>10.1.1A:</b> Applicable evidence-based &/or promising practices identified and used when implementing new or revised processes, programs, &/or interventions <b>10.1.2T/S:</b> Fostered innovation in practice and research
<b>Standard 10.2:</b> Promote understanding & use of the current body of research results, evaluations, & evidence-based practices w/appropriate audiences.	<b>10.2.1A:</b> Protection of human subjects when the health department is involved in or supports research activites <b>10.2.2A:</b> Access to expertise to analyze current research and its public health implications <b>10.2.3A:</b> Communicated research findings, including public health implications <b>10.2.4S:</b> Consultation or technical assistance provided to Tribal and local health departments and other public health system partners in applying relevant research results, evidence-based &/or promising practices <b>10.2.4T:</b> Technical assistance provided to state health department, local health departments, and other public health system partners in applying relevant research results, evidence-based &/or promising practices
<b>Standard 11.1:</b> Develop & maintain an operational infrastructure to support the performance of public health functions.	<b>11.1.1A:</b> Policies & procedures regarding health department operations, reviewed regularly, & accessible to staff <b>11.1.2A:</b> Ethical issues identified and ethical decisions made <b>11.1.3A:</b> Policies regarding confidentiality, including applicable HIPAA requirements <b>11.1.4A:</b> Policies, processes, programs, and interventions provided that are socially, culturally, and linguistically appropriate to specific populations with higher health risks and poorer health outcomes <b>11.1.5A:</b> A human resources function <b>11.1.6A:</b> information management function that supports the health department's mission and workforce by providing infrastructure for data storage, protection, and management; and data analysis and reporting <b>11.1.7A:</b> Facilities that are clean, safe, accessible, and secure
<b>Standard 11.2:</b> Establish effective financial management system.	<b>11.2.1A:</b> Financial and programmatic oversight of grants and contracts <b>11.2.2A:</b> Written agreements with entities from which the health department purchases, or to which the health department delegates, services, processes, programs, and/or interventions <b>11.2.3A:</b> Financial management systems <b>11.2.4A:</b> Resources sought to support agency infrastructure and processes, programs, and interventions
<b>Standard 12.1:</b> Maintain current operational definitions & statements of public health roles, responsibilities & authorities.	<b>12.1.1A:</b> Mandated public health operations, programs, and services provided <b>12.1.2A:</b> Operational definitions &/or statements of the public health governing entity's roles & responsibilities
<b>Standard 12.2:</b> Provide information to the governing entity regarding PH & the official responsibilities of the HD & of the governing entity.	<b>12.2.1A:</b> Communication with the governing entity regarding the responsibilities of the public health department and of the responsibilities of the governing entity
<b>Standard 12.3:</b> Encourage the governing entity's engagement in the public health department's overall obligations & responsibilities.	<b>12.3.1A:</b> Information provided to the governing entity about important public health issues facing the community, the health department, &/or the recent actions of the health department <b>12.3.2A:</b> Actions taken by the governing entity tracked and reviewed <b>12.3.3A:</b> Communication with the governing entity about health department performance assessment and improvement